#### U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES

Phoenix Indian Medical Center, Office of Human Resources 1616 East Indian School Road, Suite 360E, Phoenix, AZ 85016

Preference in filling vacancies is given to qualified Native American Indian Candidates or Alaska Natives in accordance with the INDIAN PREFERENCE ACT, TITLE 25, US CODE, SECTION 472 & 473. In order than the above, the Indian Health Service is an Equal Opportunity Employer.

ANNOUNCEMENT NUMBER: OPENING DATE: CLOSING DATE: SWR-08-0450 09/24/2008 10/08/2008

**POSITION TITLE/SERIES/GRADE:** Information Technology Specialist (Network/Systems Admin), GS-2210-\*11/12

**SALARY RANGE:** \*GS-11, \$56,815 - \$73,860 per annum \*(*Special Rate Table 999B*)

GS-12, \$66,215 - \$86,084 per annum

**PROMOTION POTENTIAL:** GS-12

SUPERVISORY/MANAGERIAL: No

**RELOCATION EXPENSES:** Expenses will not be paid. (Relocation expenses will not be paid. Employees who wish

to relocate to Phoenix for their own benefit may apply. If there are no Indian preference eligible candidates within the commuting area and an Indian preference candidate is

selected from outside the commuting area, relocation costs will be paid.)

**APPOINTMENT/WORK SCHEDULE:** (1) Permanent Full-Time, Subject to 24/7 emergency call services

AREA OF CONSIDERATION: IHS Wide

**DUTY LOCATIONS:** Division of Performance Improvement and Information Management, Phoenix Indian

Medical Center, Phoenix, AZ

JOB DESCRIPTION: This position is organizationally located in the Office of Information Technology (IT) at the Phoenix Indian Medical Center (PIMC) in Phoenix, Arizona. In participation with other LAN personnel, the incumbent provides network support for the Phoenix Service Unit's (PSU) local area network systems & infrastructures. General responsibilities include the support on an integrated computerized system for information management for PIMC and other supported facilities within the Phoenix Service Unit. The system of functioning hardware and software must be maintained and supported 24 hours per day, 7 days per week due to its significant support role in providing direct medical care. In addition to clinical applications, administrative services are supported by the information system infrastructure. The work involves a broad range of highly technical administrative duties associated with the provision and use of information management technology as it relates to the healthcare industry. May carry supplies and hardware not to exceed 45 pounds. Performs other duties as assigned.

WHO MAY APPLY: Excepted Service and Merit Promotion Eligibles and Commissioned Officers. U.S. citizenship is required.

- Excepted Service Examining Plan Candidates (ESEP) Individuals entitled to Indian Preference who wish to be considered for excepted appointment in IHS, under authority of 5 CFR, Part 213, Schedule A 213.3116(B)(8).
- Merit Promotion Plan Candidates (MPP) Current permanent competitive Federal status employees, reinstatement eligible, and current IHS Indian Preference individuals and/or individuals who are eligible for excepted appointment in IHS under some other authority (e.g., handicapped authority, etc).
- PHS Commissioned Corps Officers Current active or inactive Commissioned Officers may apply.
- Veteran's Preference Preference eligible veterans who have been separated from the armed forces under honorable conditions after 3 years or more of continuous active service may apply.

Indian Preference applicants must indicate on their applications whether they are applying under the MPP, ESEP, or both. If not indicated, they will be considered under the MPP.

Qualified disabled applicants (Rehabilitation Act of 1973) and disabled veterans with 30% or more disability are encouraged to apply. Reasonable accommodations will be made for qualified applicants with disabilities, except when doing so would impose undue hardship on the Indian Health Service.

#### **CONDITIONS OF EMPLOYMENT:**

1. Selectee(s) are required to be immunized against Measles and Rubella and provide documentation prior to or at the time of their start date. Special consideration may be allowed to individuals who are allergic to a component of the vaccine or are currently pregnant. Selectee must have documented immunity to Rubella and Measles.

- 2. Selectee(s) are required to complete Security questionnaire and fingerprint chart for investigative purposes under PL 101-630 Indian Child Protection and Family Violence Prevention Act. Persons, who have been arrested for or charged with a crime involving a child, or violent crime against a person, are not eligible for employment with IHS under PL 101-630.
- 3. Selectee(s) are required to complete a "Declaration of Federal Employment Optional Form 306" to determine your suitability for Federal Employment, and to certify the accuracy of all the information in your application. Persons making false statements in any part of the application may not be hired; or fired after employment starts; or may be fined.
- 4. Males born after December 31, 1959 are required to be registered with the Selective Service System in order to be eligible for employment with the Federal Government.
- 5. Selectee(s) are required to have a viable bank account at a financial institution for electronic direct deposit of salary payment.
- 6. Some service units operate under extended service hours 7 days per week.
- 7. The incumbent may be required to travel and must possess a valid driver's license.

**QUALIFICATION REQUIREMENTS:** Applicants must be able to perform the tasks of the position. Rating will be based on the following elements:

**GS-11:** 1-year specialized experience equivalent to at least the next lower grade or Ph.D. or equivalent doctoral degree.

**GS-12:** 1-year specialized experience equivalent to at least the next lower grade.

GRADUATE EDUCATION: Graduate education must have been received in an accredited college or university with a major study in computer science, information science, information systems management, mathematics, statistics, operations research, or engineering, or course work that requires the development or adaptation of computer programs and systems and provided a knowledge equivalent to a major in the computer field.

SPECIALIZED EXPERIENCE: Experience that demonstrates accomplishment of computer project assignments that requires a wide range of knowledge of computer requirements and techniques pertinent to the installation and maintenance of a Local Area Network. This knowledge is generally demonstrated by assignments where the applicant is responsible for ensuring the continuous availability of LANs. Maintains operational equipment despite degraded systems. Designs, tests, and implements LAN configurations. Provides system administration and configuration for LAN equipment, telecommunications equipment, internal routers, switches, and hubs. Competency and skills comparable to a Microsoft Certified Systems Engineer (MCSE), Microsoft Certified Systems Administrator (MCSA), Microsoft Certified Professional (MCP) is advantageous to the level of work performed.

**TIME IN GRADE:** Candidates must have completed at least one year of service in a position no more than one grade lower than the position to be filled. (If selected under the Excepted Service Examining Plan, such individuals may be appointed under Schedule A authority without regard to Time-In-Grade requirements.)

**LEGAL AND REGULATORY REQUIRMENTS:** Candidates must meet time-after competitive appointment, time-in-grade, and qualification requirements within 30 calendar days after the closing date of the vacancy announcement.

**METHODS OF EVALUATION:** Evaluation is made on the basis of appropriate education, experience, performance appraisals, training, self-development, outside activities and special awards. Experience related to tribal involvement and to Indian community projects will also be evaluated. Applicants will also be evaluated on the following ranking factors, i.e., Knowledge, Skills, and Abilities (KSA's).

**SUPPLEMENTAL QUESTIONNAIRE on KNOWLEDGE, SKILLS, AND ABILITIES (KSA):** On a separate sheet of paper, discuss how you performed the particular knowledge, skill, or abilities listed below. (Failure to submit written responses as part of your application may result in an ineligible rating.)

#### KSA's Information Technology Specialist (Network/System Admin), GS-2210-11/12:

- 1. Expert knowledge of information technology concepts, practices, methods, and principles to install, maintain, secure, and support hardware and software.
- 2. Knowledge of, and skill in applying network standards, performance tuning, test and evaluation methods and procedures sufficient to administer, manage, maintain, troubleshoot, and implement corrective actions in order to ensure network availability.
- 3. Ability to effectively communicate with a variety of people with diverse backgrounds in order to train and maintain working relationships.

## HOW TO APPLY/REQUIRED FORMS (Incomplete applications will not be considered):

- 1. Applicants may use one of the following to apply: (1) OF-612 Optional Application for Federal Employment, <u>or</u> (2) Resume (see requirements in <u>Attachment A</u>).
- 2. If claming Indian Preference, BIA 4432 "Verification of Indian Preference for Employment in BIA and IHS".
- 3. If claiming Veteran's Preference, copy of DD-214 Form, and SF-15 if claiming 10 point Veteran's Preference.
- 4. Copy of latest Personnel Action (SF-50), if a current or formal employee, and/or if requesting Reinstatement Eligibility.
- 5. Copies of official college transcripts.
- 6. Completed PL 101-630 Questionnaire (Indian Child Care Form attached).
- 7. Completed Selective Service Registration Form (**form attached**).
- 8. Written Responses to the Knowledge, Skills, and Abilities (KSA). **OPTIONAL** ~ failure to submit may result in an ineligible rating or substantially lower score.

**Commissioned Corps Officer:** (1) Curriculum Vitae, (2) latest COER, (3) current Billet Description, (3) BIA FORM 4432, if claiming Indian Preference, and (4) Responses to the Knowledge, Skills, and Abilities, optional.

Application and required forms must be identified by this announcement number and submitted to the address below:

ATTN: SWR-08-0450 Office of Human Resources Phoenix Indian Medical Center

**1616 E. Indian School Road, Suite 360E Phoenix, AZ 85016 Phone:** (602) 248-4180 **Fax:** (602) 248-4182

Faxed applications will be accepted up to 11:59 pm, Arizona Time, of the closing date of this announcement. Mailed or hand carried applications must be received by 4:30 pm on the closing date of this announcement. It is your responsibility to assure that your application package is complete.

All submitted materials are subject to retention by this office. Facsimile is acceptable – this office is not responsible for incomplete transmissions. You should duplicate and retain copies, since requests for copies will <u>not</u> be honored. Additional information regarding Federal job opening can be obtained at <a href="www.opm.gov">www.opm.gov</a>, or at USAJOBS <a href="www.usajobs.opm.gov">www.usajobs.opm.gov</a> or check the IHS Website at <a href="www.ihs.gov">www.ihs.gov</a>. All documents are subject to the provision of the Privacy Act (PL 93-579) and become the property of Department of Health and Human Services (DHHS). Additional selections of candidates may be possible within 90 days from the date the certificate of eligible is issued for this announcement, for filing additional or similar positions.

Human Resource Specialist: (Call 602-248-4180 to contact a Human Resources Specialist.) Date: 09/18/2008

IHS is a Smoke Free Facility

## ATTACHMENT A

**Resume Requirements** - Your resume or other application format must contain the following information to allow for qualification determination.

- Identify your application/resume by the announcement number, title and grade(s)
- Full Name (first, middle, last ~ include other names used, i.e., maiden name)
- Mailing Address
- Phone Number where you can be reached
- Email Address (if applicable)
- Social Security Number
- Country of citizenship
- Education: list high school and colleges attended, type of degree (list major) received, date of degrees conferred, and city and state of school.
- Work Experience: (include non-paid work as well as paid)
  - Job Title (if Federal employment, indicate series and grade)
  - Duties and Accomplishments
  - Employer's name and Address
  - Employer's name and phone number
  - Starting and ending dates of employment (month/year)
  - Hours of work per week
  - Salary
  - Indicate if you do <u>not</u> want us to contact your current supervisor (if not specified, it will be assumed that we may do so)
- List job related training (title, year obtained, hours of training)
- Honors or awards received
- License or certificates obtained (submit with application)
- Special accomplishments (i.e., publications, memberships, leadership and community recognition, etc)

Indicate if you do <u>not</u> want your current supervisor contacted for reference purposes.

#### ATTACHMENT B

- 1. You may be eligible for special selection priority consideration under the Career Transition Assistant Program (CTAP) if you are a current career or career-conditional (tenure group I or II) employee of the DHHS Agency at the GS-15 grade level or below or equivalent, and who has received a specific RIF separation notice or a Certificate of Expected Separation indication your job is surplus, or notice of removal for declining a directed reassignment or transfer of function outside the local commuting area. To qualify for special selection priority consideration under CTAP you MUST also meet the criteria shown in paragraph 3 below.
- 2. You may be eligible for special selection priority consideration under the Interagency Career Transition Assistance Program (ICTAP) if you are a current or former career-conditional (tenure group I or II) employee of any agency in the competitive service at the GS-15 grade level or below or equivalent, who has received a specific RIF separation notice or a notice of proposed removal for declining a directed reassignment or transfer of function outside the local commuting area. You may also be eligible if you were separated because of a compensable injury and your compensation has been terminated; or you retired with a disability and your disability annuity has been or is being terminated; or you were in receipt of a RIF separation notice and retired on the effective date of the RIF or under discontinued service; or you are a former Military Reserve Technician or National Guard Technician who is receiving a special disability retirement annuity from OPM. To qualify for special selection priority consideration under ICTAP you MUST also meet the criteria shown in paragraph 3 below.
- 3. To qualify for special selection priority consideration under CTAP or ICTAP for this vacancy, you <u>MUST</u> also meet <u>ALL</u> of the following:
  - (a) Have a current or last performance rating of record of at least fully successful or equivalent. A copy <u>MUST</u> be submitted with your application package. (Note: this requirement does not apply to candidates who are eligible due to compensable injury or disability retirement).
  - (b) Be applying for a position at or below the grade level from which you will be, or have been separated, and which does not have a greater promotion potential that the position from which you will be, or have been separated.
  - (c) Occupy or be displaced from a position in the same local commuting area of the position for which you are requesting priority consideration.
  - (d) File your application by the vacancy announcement closing date and meet all the applicable criteria. Your application MUST include ALL documents that support your claim of eligibility for priority consideration RIF separation notice, or notice of proposed removal for declining a directed reassignment or transfer of function to another commuting are; SF-50 Notification of Personnel Action, showing that they were separated as a result of RIF, or declining a transfer of function or directed reassignment to another area; official certification from an agency stating that it cannot place an individual whose injury compensation has been or is being terminated; or official notification from the Military Department or National Guard Bureau that the employee has retired under 5 USC 8337(h) Or 8456.
  - (e) Be rated "well qualified" for this position. A numerical rating of 85 is considered to be well qualified for this position.

## APPLICANT'S STATEMENT OF SELECTIVE SERVICE REGISTRATION STATUS

If you are a male born after December 31, 1959, and are at least 18 years of age, civil service employment law {5 U.S.C. 3328} requires that you must be registered with the Selective Service law, unless you meet certain exemptions under Selective Service law. If you are required to register but knowingly and willfully fail to do so, you are ineligible for employment by executive agencies of the Federal Government.

## CERTIFICATION OF REGISTRATION STATUS

Date signed {please use ink}

Check	one:						
{ }	I certify I am registered with the Selective Service System.						
{ }	I certify I have been determined by the Selective Service to be exempt from the registration provisions of Selective Service law.						
{ }	I certify I have not registered with the Selective Service System.						
{ }	I certify I have not reached my 18th birthday and understand I am required by law to register at that time.						
NON-l	REGISTRANTS UNDER AGE 26						
	are under age 26 and have not registered as required, you should register promptly at a United States Post Office or consular f you are outside the United States.						
NON-	REGISTRANTS AGE 26 OR OVER						
register the Off decision OPM of	were born in 1960 or later, are 26 years of age or older, and were required to register but did not do so, you can no longer runder Selective Service law. According, you are not eligible for appointment to an executive agency unless you can prove to fice of Personnel Management (OPM) that your failure to register was neither knowing nor willful. You may request an OPM in through the agency that was considering you for employment by returning this statement with your written request for an eletermination together with an explanation and documentation you wish to furnish to prove that your failure to register was knowing nor willful.						
PRIV	ACY ACT STATEMENT						
to prov This in	e information on your registration status is essential for determining whether you are in compliance with 5 U.S.C. 3328, failure ride the information requested by this statement will prevent any further consideration of your application for appointment. formation is subject to verification with the Selective Service System and may be furnished to other Federal agencies for law ement or other authorized use in implementing this law.						
FALS	E STATEMENT NOTIFICATION						
	statement may be grounds for not hiring you, or for firing you if you have already begun work. Also, you may be punished by imprisonment (Section 1001 of title 18, United States Code).						
Legal s	signature of individual {please use ink}						

# Addendum to Declaration for Federal Employment (OF 306) Indian Health Service Child Care & Indian Child Care Worker Positions

Item 15a. Agency Specific Questions

Name	:		Social Security N	Number:			
Job T	(Please prin itle in Announcen	t) nent: <u>IT Specialist</u>			nnouncen	nent Numbe	er: <u>SWR-08-0450</u>
	n asking whether the in						care positions contain a sposition of the arrest or
and Hu	man Services that invol		or control over Indian	children. The ag			the Department of Health ons hired for these positions
To assu	ure compliance with	the above laws, the fo	ollowing questions a	re added to the	Declaration	for Federal E	Employment:
1)	Have you ever bee	en arrested for or char	ged with a crime inv	olving a child?	YES	_NO	
		he date, explanation of ne name and address of				rge, place of	
2)	Have you ever been found guilty of, or entered a plea of nolo contendere (no contest) or guilty to, any felonious or misdemeanor offense under Federal, State, or tribal law involving crimes of violence; sexual assault, molestation, exploitation, contact or prostitution; or crimes against persons; or offenses committed against children? <i>YESNO</i>						
		he date, explanation of ce department or cou		osition of the ar	rest or chai	rge, place of o	occurrence, and the name
years in	mprisonment, or both f any criminal history		ved notice that a crit le to the Indian Heal	minal check wil	l be conduc	cted. I unders	s of up to \$2,000 or 5 tand my right to obtain a accuracy and
Applic	cant's Signature (	(sign in ink)		Date			
sponsor, number.	and a person is not requir Respondents must be info	rdance with Paperwork Receded to respond to, a collection of the reporting instrumed (on the reporting instrument) way the information will be	on of information unless i trument, in instructions, o	it displays a current or in a cover letter) t	ly valid OMB the reasons for	control r which the	

FORM APPROVED: O.M.B. NO. 0917-0028 Expires 02/28/2009

whether responses to the collection of the information are voluntary, required to obtain a benefit (citing authority), or mandatory (citing authority); and the nature and extent of confidentiality to be provided, if any (citing authority). Public reporting burden for this collection of information is estimated to average 15 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the necessary data, and completing and reviewing the collection information. Send comments regarding the burden estimate or any other aspect of this collection of information to the IHS PRA Information Collection Clearance Staff, 12300 Twinbrook Parkway, Suite 450, Rockville, MD 20852. *Please do not send completed data collection instruments to this* 

address.